Analysis of a Bulk Queue with Multiple Vacations and Closedown Times

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Abstract

In this paper a $M^x/G(a,b)/1$ queueing system with multiple vacations and closedown times is considered. After completing a service, if the queue

length is ξ , where $\xi < a$, then the server performs closedown work. After that the server leaves for multiple vacation of random length, irrespective of queue length. After a vacation, When he returns, if the queue length is less than `a', he leaves for another vacation and so on, until he finds `a' customers in the queue. After a vacation, if the server finds at least `a'

customers waiting for service, say ξ , then he serves a batch of

size $\min(\xi, b)$ customers, where $b \ge a$. Various Characteristics of the queueing system and a cost model with the numerical result for a particular case of the model are presented in this paper.